Following an invitation to tender process, Brisbane North PHN is excited to announce that a range of new mental health services will roll out from 1 July 2019.

Brisbane North PHN will support the establishment of three new integrated mental health service hubs (hubs). The hubs will support people with severe mental illness by integrating a range of clinical and non-clinical supports within the one service.

“The PHN expects that funding integrated hubs will improve access to services for people with severe mental illness,” said Paul Martin, Brisbane North Executive Manager for Mental Health, Alcohol and Other Drugs.

After a competitive process, the tender assessment panel selected the following organisations to establish the hubs:

- In the Royal Brisbane and Women’s Hospital catchment: Communify, in partnership with Toowong Private Hospital, Brisbane Youth Service, Open Minds headspace, Eating Disorders Queensland, and Wesley Mission will operate the ‘Recovery and Discovery Centre’
- In the Prince Charles Hospital catchment: Neami National will operate the ‘Living and Learning Centre’
- In the Redcliffe/Caboolture catchment: Aftercare will operate ‘Floresco Caboolture’

The services currently provided by the Mental Health Nursing in Brisbane North (MHNiB) program, will be delivered by the three hubs from 1 July 2019. In addition to the care coordination, physical healthcare and brief intervention psychological services currently provided under MHNiB, participants can access psychosocial support and a broad range of individual and group based programs through the hubs. Additionally, the hubs will support people to access the National Disability Insurance Scheme (NDIS).

New referrals to the MHNiB program have now ceased and current clients of the program are being supported to transition to the hubs over the coming weeks.

The Commonwealth Government has also stopped funding for the Partners in Recovery (PIR), Personal Helpers and Mentors (PHaMS), and the Support for Day to Day Living (D2DL) Programs. Existing clients in these programs will be supported to transition to the NDIS or the hubs, over the next 12 months.

How to refer to the service hubs

To be eligible people must:

- be 18 years and over
- have a diagnosable severe or severe and complex mental illness (episodic or persistent)
- be experiencing significant disruption to their daily life, wellbeing and functioning.

People who are experiencing acute mental illness should continue to be referred to Metro North Mental Health Services via 1300 MH CALL.

To refer participants to Brisbane North PHN funded services, including the hubs from 1 July 2019, GPs and service providers should complete the Brisbane MIND Plus referral form via GP Integrator or HealthPathways.

If your organisation does not have this software installed we recommend you contact your Brisbane North PHN Primary Care Liaison Officer (PCLO) to organise installation or alternatively, contact the My Mental Health Service Navigators on 1800 752 235, who will complete the Brisbane MIND Plus referral form on your behalf.
Brisbane MIND services

The refocused Brisbane MIND program will deliver short term psychological therapies to underserviced population groups who have moderate mental illness and are experiencing financial hardship (and must hold a healthcare/pension card).

The new model will have a greater focus on wrap-around support and delivery of specialist services to specified population groups. This new model now consists of:

- Specialist psychological therapies for children (aged 0–11) Brisbane MIND4KiDS:
  - Moreton Bay North / Redcliffe- North Lakes – yourtown
  - Pine Rivers / Brisbane North / Brisbane Inner City / Brisbane West – Aftercare
- Specialist psychological therapies for LGBTIQ Communities – Queensland AIDS Council
- Specialist psychological therapies for culturally and linguistically diverse populations – World Wellness Group
- Specialist psychological therapies for people at risk of suicide – Health4Minds
- Specialist psychological therapies for people who have experienced trauma and abuse:
  - Brisbane Inner City – Axis Clinic
  - Moreton Bay North / Redcliffe-North Lakes / Pine Rivers / Brisbane North / Brisbane West – Health4Minds

In addition to delivering specialist psychological therapies for specific populations, we have also engaged providers to continue to offer support in particular priority regions.

- Kilcoy – Rhonda Lawson and Associates
- Bribie Island – Ms Sue Eaglesham.

Clients who were referred into the Brisbane MIND, Brisbane MIND Suicide Prevention or Brisbane MIND4KiDS programs prior to 1 July 2019 will have until 31 Dec 2019 to complete their sessions with that provider. All referrals as of 1 July 2019 will be processed to one of the providers listed above.

From 1 July, referrers will be required to submit referrals through the Brisbane MIND Plus referral form (rediCASE) using the GP Integrator or via HealthPathways. Old referral forms submitted via fax or Medical Objects will no longer be accepted as they do not reflect the current changes to the program, current eligibility criteria, or essential client demographic and clinical details. All Brisbane MIND and Brisbane MIND4KiDS referrals will require the mental health treatment plan to be attached, if available.

For further information about the new program and how to refer, please contact the My Mental Health Service Navigators on 1800 752 235.